



## **Know Before You Go: vs Bakersfield Condors (12.12 & 12.13)**

Happy Holidays and Happy Hockey! We have lots fun activities lined up for this weekend and I want to keep you in the loop!

Here is your Roadrunner Rundown:

### **Friday, December 12<sup>th</sup> @ 7pm- Comedy Night**

**STM Doors:** STM wooden doors will open at 5:45pm!

**STM Holiday Cards:** I will have your holiday card for you at my table this weekend! Stop by and pick them up!

**Renewal Information:** It is time for renewals! Stop by my table at Section 215 to start the renewal process!

**Post-Game Comedy Show:** After the game, in the meeting rooms, we will have Omar Tarango and friends doing a PG-13 comedy set! Listen for in-game announcements and directions regarding the event!

### **Saturday, December 13<sup>th</sup> @ 7pm- Teddy Bear Toss Night**

**STM Doors:** STM wooden doors will open at 5:45pm!

**Holiday Ornament Giveaway:** Tucson Airport is sponsoring our Holiday Ornament giveaway! First 1,500 fans will receive an ornament upon entry!

*\*This item is reserved for Dusty's Force and available to pick-up at my table\**

**STM Holiday Cards:** I will have your holiday card for you at my table this weekend! Stop by and pick them up!

**Renewal Information:** It is time for renewals! Stop by my table at Section 215 to start the renewal process!

**Santa:** Santa will be present for the duration of the game and will be walking around! Be sure to get your photo!

**Teddy Bear Toss:** Bring your Teddy Bears to throw onto the ice after the Roadrunners first goal! All Teddy Bears are donated to Aviva Children's Services! Miss the toss? No worries! You can always donate the bears at the community table at section 216!

## **December 12<sup>th</sup> & 13<sup>th</sup> Team Jerseys**

The Roadrunners are repping their Green Jersey's for the Friday game and Third Jerseys for the Saturday game!

*\*Reminder: Roadrunners game jersey is always subject to change due to outside circumstances\**

## **New Ticket Central Table**

This season, I am teaming up with our sales team to create "Ticket Central" a new spot for you to see me and our sales team! This new table will be at **Section 215!**

I have lots of different responsibilities on game days, including pre-game and in-game experiences, suite fulfillment, seat check-ins, and sometimes just general problem solving in other areas to make your game day experience as smooth as possible! If I am not at the table, our sales team can always be a great help, but if you specifically need me, I will always be back at my table as soon as I can! Thank you for your understanding!

## Traffic

Downtown Tucson is bound to have traffic on any day so, as always, please plan accordingly to allow enough time to arrive before puck drop!

Here are some events that may impact traffic:

- Tucson Holiday Ice: November 28th - January 4th
  - o The ice rink is up outside the arena causing reduced lanes on Church and increased activity at the arena and surrounding parking lots
  - o More Information: [Tucson Holiday Ice City of Tucson](#)
- Holidays in Tucson with Orkesta Mendoza and UA Dance: December 13<sup>th</sup> @ 7:30pm
  - o Linda Ronstadt Music Hall
  - o More information: [Holidays in Tucson with Orkesta Mendoza & UA Dance | Tucson, AZ 85701](#)

## Reminder

Just a reminder! Our Front Office is extremely busy at the TCC on game days as we work hard to create a memorable experience for our fans. To ensure the best service for all Season Ticket Members, please submit any account service requests or changes *at least 24 hours* before the event. Every effort will be made to accommodate requests within 24 hours, but *I cannot guarantee fulfillment*. The box office is always open on game days for any last-minute troubleshooting! Thank you for your cooperation!

Please let me know if you have any questions or concerns!

Nayan 

**Nayan Jones**

Service & Hospitality Manager

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