

Know Before You Go: vs Iowa Wild (01.09 & 01.10)

I hope everyone had an amazing holiday season and are ready to get back to some hockey! We have 8 games in January so make sure you are staying updated with what we have going on this month!

Here is your Roadrunner Rundown:

Friday, January 9th @ 7pm- Health & Wellness Night

STM Doors: STM wooden doors will open at 5:45pm!

Renewal Information: It is time for renewals! Stop by my table at Section 215 to start the renewal process!

Yoga On-Ice: This event is **SOLD OUT!** If you purchased Yoga On-Ice entry, please check your email for information from Sophia Bennett! If you have any questions, please email her at sophia.bennett@tucsonroadrunners.com!

Saturday, January 10th @ 7pm- Wizard & Witches Night

STM Doors: STM wooden doors will open at 5:45pm!

Renewal Information: It is time for renewals! Stop by my table at Section 215 to start the renewal process!

January 9th & 10th Team Jerseys

The Roadrunners are repping their White Jersey's for the Home stand!

Reminder: Roadrunners game jersey is always subject to change due to outside circumstances

Traffic

Downtown Tucson is bound to have traffic on any day so, as always, please plan accordingly to allow enough time to arrive before puck drop!

Here are some events that may impact traffic:

- **520 Card Show**- Jan 10th & 11th
 - 10am-6pm @ the TCC
 - More information: [The 520 Card Show | Tucson, AZ 85701](#)

STM Exclusive Autograph Party- Tuesday, January 13th

On January 13th in the TCC Ballroom, we will be having our STM Exclusive Autograph Party from 6pm-7:30pm! All players will be present, and refreshments will be available!

Parking will be free in LOT B for the duration of the event

RSVP Here: <https://forms.gle/tfeQNjYTHvMJP4Li9>

This form is just to get a general headcount. Non-ticketed event, check-in via list at table upon entry

Renewals Are Here!

It is that time of year where we begin the process of renewing your Season Tickets for the 26-27 season!

Thank You Letter From Team President, Bob Hoffman:

<https://drive.google.com/file/d/19gtR8Ty27YIt7DMHLh6ir81ZMjKJQZio/view?usp=sharing>

Timeline for renewals:

- **December 15th**: Renewal & Opt-Out Window Opens
- **January 14th**: Renewal & Opt-Out Window Closes
- **January 15th**: First payment for the 26-27 season
- **March 2nd**: STM Seat Moves/Upgrades Start
- **March 28th**: STM Seat Moves/Upgrades End

All renewal forms this season are **physical** and will be at my table (Section 215) for the first two January games for you to review and fill out:

- **January 9th** @ 7pm vs Iowa
- **January 10th** @ 7pm vs Iowa

If you are **not** attending these games, **please reach out to me** and I will send you your form via **email** for you to review, sign, and send back to me!

If I do not receive any response about renewals, you will be **automatically renewed** for the 26-27 season and automatically set at a Monthly Payment plan!

Renewed for 2-years? If you renewed for a 2-year commitment, I still need you to make sure all your seats are correct and sign the form for the 26-27 season! This is just to double check everything before proceeding with payments!

Opting Out for the 26-27 season? Please email me or mail in a written notice of your departure with reasoning, if possible. We are always looking for ways to grow and improve and your feedback is how we can do so!

Mailing Address: 44E Broadway, Suite 350, Tucson, AZ, 85701

Please reach out to me or your dedicated Account Representative if you have any other specific questions or concerns!

Reminder

Just a reminder! Our Front Office is extremely busy at the TCC on game days as we work hard to create a memorable experience for our fans. To ensure the best service for all Season Ticket Members, please submit any account service requests or changes *at least* 24 hours before the event. Every effort will be made to accommodate requests within 24 hours, but *I cannot guarantee fulfillment*. The box office is always open on game days for any last-minute troubleshooting! Thank you for your cooperation!

Please let me know if you have any questions or concerns!

Nayan 

Nayan Jones

Service & Hospitality Manager

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